



INBOUND VOICE AGENTS

The line that answers itself.

A voice agent built on your own operating knowledge, sitting on your inbound line. It works nights, weekends and holidays, explains what you sell, quotes what you charge, books the appointment into your calendar, and routes to a person the second a person is needed.



C.01	C.02	C.03	C.04
Answers on every ring	Trained on your operation	Books into your calendar	Deployed in under a month

CONTENTS

1.0	Where inbound revenue is lost	P.02
2.0	Deployment configurations	P.03
3.0	Operations console	P.04
4.0	Commercial terms	P.05
5.0	Build schedule	P.06

24/7

Covered without a rotation, a sick day or a hold queue.

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Pickup on every call, concurrent calls included.

2

Configurations: a dedicated line, or overflow from your own.

An unanswered call is a customer already dialing **your competitor**.

Most inbound revenue is lost at the ring, not at the close. Calls land after hours, mid job, or while the front desk is tied up with someone standing in front of them, and the caller moves to the next listing without a second thought. Voicemail does not recover them, because almost nobody records one. An agent recovers them, because the line is never left ringing.

ANSWERING

C.01

Picks up on every ring

Answers in under a second at any hour, and handles concurrent callers independently, so nobody is placed in a queue.

KNOWLEDGE

C.02

Knows the operation

Trained on your service list, rates, hours, locations, policies and FAQs, with public sources layered in where they add value.

SCHEDULING

C.03

Closes the booking

Checks live availability, confirms the slot and writes it to your calendar while the caller is still on the line.

ROUTING

C.04

Qualifies and routes

Captures name, intent, budget and urgency, then escalates high value or complex calls to the right person immediately.

DIALOGUE

C.05

Converses in real time

Handles interruption naturally, so callers can talk over it, reverse a decision, or ask the same question again.

RECORD

C.06

Logs the whole call

Every conversation transcribed, summarized and stored, so no detail depends on someone remembering to write it down.

BUILT TO SPEC,
NOT FROM A TEMPLATE

The agent is constructed from **your** documents, service catalog, pricing and recorded calls, then exercised against real call scenarios until it performs. Where the business benefits from it, we also ground the agent in relevant public data.

Two ways to put the agent on your inbound line.

The agent is the same in both configurations. What differs is who answers first, the agent or your team. Select on the basis of how calls reach you today, not on how the agent behaves.

CONFIG A Dedicated number

The agent is issued its own business line and answers everything dialed to it.

CALL PATH

- ☐ Caller
- |
- ☐ New number
- |
- ☒ Skyvexor agent

SELECT THIS IF

- You run campaigns, landing pages or paid ads and control the number displayed
- You have **no front desk**, or one you intend to replace
- You want a dedicated booking, sales or support line

YOUR SIDE OF THE BUILD

- Nothing operational. **We provision and configure the number** for you
- Publish the new number across your site, listings and advertising

Trade off. Your current number keeps running untouched and only the new line is agent answered, so the rollout is entirely under your control. The work sits in getting that number in front of callers.

CONFIG B Overflow and forwarding

You keep the number you already publish and forward to the agent when nobody picks up.

CALL PATH

- ☐ Caller
- |
- ☐ Your number
- |
- ☒ Skyvexor agent

SELECT THIS IF

- You hold an **established number** you have no intention of changing
- Your team answers through business hours and needs after hours coverage
- You want overflow captured when every line is already engaged

YOUR SIDE OF THE BUILD

- Confirm your carrier supports **conditional call forwarding** on the line
- Enable forwarding when you go offline, or set the conditional rule once

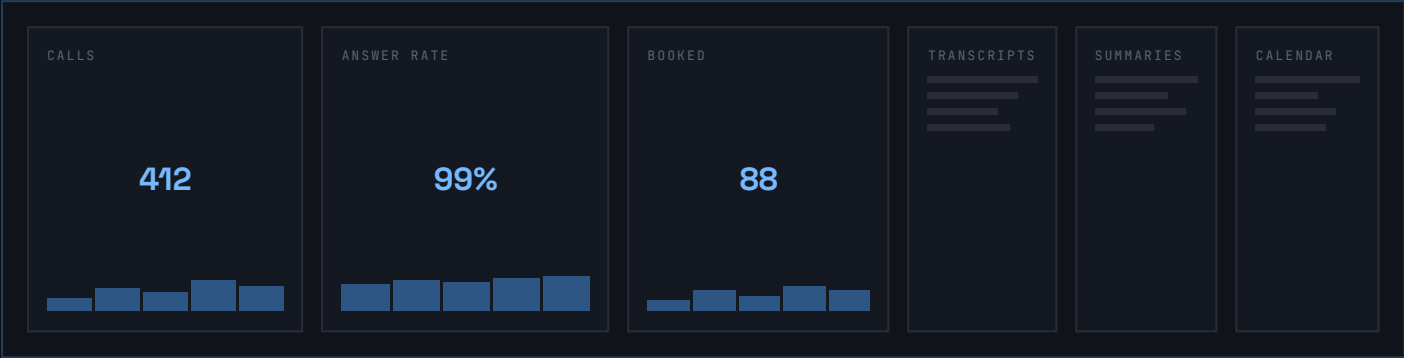
Trade off. Nothing changes for your callers, but coverage is only as reliable as the rule behind it. Conditional forwarding is automatic; manual forwarding depends on somebody switching it on.

CARRIER CHECK BEFORE CONFIG B

Forwarding is controlled by your carrier rather than by us. Verizon, AT&T, T-Mobile and effectively every VoIP provider support conditional forwarding on no answer, on busy, or on unreachable, which rolls calls to the agent with nothing for you to toggle. Some legacy plans offer only a manual forward all. We verify what your line supports during onboarding, and where forwarding proves restrictive, Config A is the dependable alternative.

The dashboard module.

The agent requires none of this to perform. The console is for teams that want the line visible: reading conversations, tracking bookings, measuring outcomes, and changing what the agent offers without opening a ticket with us.



OVERVIEW M.01 Overview Calls handled, bookings made, peak hours, answer rate and outcome mix, on a single screen.	CONVERSATIONS M.02 Conversations Full transcripts, searchable by caller, date or keyword, with audio playback alongside.
CALL LOG M.03 Call log Time, duration, caller ID, agent used and result on every inbound call, filterable and exportable.	SUMMARIES M.04 Call summaries A plain English account of each call: what was wanted, what was agreed, what needs follow up.
REPORTS M.05 Reports Volume and outcome trends over any period, split by service, source or time of day. CSV or PDF export.	CALENDAR M.06 Booking calendar Everything the agent booked in one calendar. Reschedule, cancel or block time, and the agent respects it.

Add, edit, reprice or retire a service yourself, set its duration and availability, and the agent quotes and books it on the **very next call**. No support ticket, no redeployment, no waiting on us.

Two ways to buy the system.

Under the first, the voice infrastructure sits with us and you receive one monthly invoice. Under the second, the infrastructure account is opened in your name and we design, build, train and hand over.

OPTION 1 Skyvexor managed			We own and operate the voice platform, monitor it, and keep the agent tuned. One vendor, one invoice.
Voice Agent	Setup covers discovery, knowledge base, training, scenario testing and go live. \$250 per month platform and management, first 500 minutes included, then \$0.15 per minute.	\$2,900	ONE TIME BUILD
Voice Agent + Console	Everything above with the operations console enabled for your team. \$250 per month platform and management, first 500 minutes included, then \$0.15 per minute.	\$5,500	ONE TIME BUILD
MOST DEPLOYED			
OPTION 2 Client managed			You hold the voice platform account in your own name and pay usage directly to the provider at cost.
Voice Agent	Designed, built, trained and handed over. No monthly fee to Skyvexor. Platform usage is billed to you directly by the provider at cost.	\$5,000	ONE TIME
Voice Agent + Console	Handed over with the operations console enabled. No monthly fee to Skyvexor. Platform usage is billed to you directly by the provider at cost.	\$6,500	ONE TIME

WHAT THE ONE TIME BUILD FEE COVERS					
01 Discovery	02 Knowledge base	03 Agent training	04 Scenario testing	05 Number configuration	06 Go live

All figures in US dollars and exclusive of applicable taxes. Minutes are measured on connected inbound talk time and prorated to the second. Additional languages, CRM and telephony integrations, multi location rollouts and white label deployments are quoted on request.

5.0

SECTION
SCHEDULE

DURATION
2 TO 3 WKS

BUILD SCHEDULE

From first call to live agent in two to three weeks.

WEEK 01	WEEK 02	WEEK 03
S1 Discovery A 45 minute call on how your phone works today, and what a good call sounds like.		
S2 Knowledge build Services, rates, hours, policies and FAQs ingested into the agent knowledge base.		
	S3 Agent training Voice, tone, escalation rules and booking logic configured against your business.	
		S4 Scenario testing You call the agent yourself and we tune against real scenarios until you sign off.
		S5 Go live Number or forwarding switched on, monitored closely through the first two weeks.

INCLUDED IN EVERY ENGAGEMENT	STD	ASKED MOST OFTEN	FAQ
- Discovery and call flow design - Knowledge base build - Custom voice and persona - Calendar integration - FAQ and objection handling	- Human escalation rules - Call summary and detail capture - Scenario testing and sign off - Number setup and routing - Two weeks of post launch tuning	Will callers know? We disclose that it is an AI assistant. It builds trust, and callers proceed. What if it cannot help? It transfers to a person or takes a callback, following rules you set. Several calls at once? Handled independently and concurrently, with no queue. Which languages? US English as standard, with additional languages configured on request. Outbound as well? Yes. Follow ups and reminders are available as an extension. Who owns the data? You do. Transcripts and any recordings remain yours throughout.	

NEXT STEP

Hear it before you buy it.

Book twenty minutes and we will put a live agent on the line answering calls for a business like yours, then tell you which of the two configurations fits the way your phone is set up.

EMAIL

info@skyvexor.com

WEB

skyvexor.com

RESPONSE

Within one business day